GREATER HYDERABAD MUNICIPAL CORPORATION (GHMC)



E-TENDERS FOR

INSTALLATION OF EXISTING CC CAMERAS SETUP AND PROCUREMENT OF ACCESSORIES TO HYDERABAD AND SECUNDERABAD R.O OFFICES AND DRC CENTERS OF HYDERABAD DISTRICT IN VIEW OF GENERAL ELECTIONS TO HOP – 2024.

Tender No:15/J1/IT/GHMC/2023-24, Dt:21.03.2024.

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Prepared by

GREATER HYDERABAD MUNICIPAL CORPORATION

Tank Bund Road, CC Complex, Hyderabad-500063.

HOW TO APPLY ON e-PROCUREMENT PORTAL

- a. Applications can be downloaded from Government of Telangana e-Procurement Website <u>https://tender.telangana.gov.in/</u> under login for suppliers. Aspiring parties who have not registered in e-procurement should register before participating through the website <u>https://tender.telangana.gov.in/</u>
- b. The details of the process of registration and obtaining the digital signature certificates are available on the website: <u>https://tender.telangana.gov.in/</u> Necessary hands on training could be obtained from the center for M/s Vupadhi Techno Services Pvt. Ltd. and could also be obtained over telephone at +91-4040-44426250/51 Fax +91-40-44426252 or mail to tseprocsupport@vupadhi.com. can access the application on the website, fill them with all relevant information, and submit the completed application and supporting documents
- c. **Read the complete document, carefully** PDF versions or scanned copies of the required documents are to be uploaded on the website.
- d. The system will generate an acknowledgement with a unique offer submission number on successful completion of the above process.
- e. For any help or technical support on e-Procurement, Bidders may contact M/s Vupadhi Techno Services Pvt. Ltd over phone or in person or their helpdesk at: e-Procurement Help Desk. +91 40-33762222, 23 / tseprocsupport@vupadhi.com .

Letter of Undertaking on Company Letter head

То

The Addl. Commissioner (IT) 3rd Floor, GHMC Head Office, Tank Bund Road, Hyderabad. 500063

Sir,

Reg.: Tender for Installation of existing CC Cameras setup and procurement of accessories to Hyderabad and Secunderabad R.O offices and DRC centers of Hyderabad District in view of General Elections to HOP – 2024 we submit our Bid Document herewith.

We understand that

- You are not bound to accept the lowest or any bid received by you, and you may reject all or any bid.
- If our Bid for the above job is accepted, we undertake to enter into and execute at our cost, when called upon by the purchaser to do so, a contract in the prescribed form. Unless and until a formal contract is prepared and executed, this bid together with your written acceptance thereof shall constitute a binding contract between us.
- If our bid is accepted, we are to be jointly and severally responsible for the due performance of the contract
- You may accept or entrust the entire work to one vendor or divide the work to more than one vendor without assigning any reason or giving any explanation whatsoever.

(Vendor means the bidder who is decided and declared so after examination of commercial bids.)

Yours faithfully

For			

Signature:	
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Name:	

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GREATER HYDERABAD MUNICIPAL CORPORATION: HYDERABAD

O/o Additional Commissioner (IT), 3rd floor, IT Section, Head Office, Tank Bund, Hyderabad.

(FORWARDING SLIP TO ACCOMPANY TO THE TENDER SCHEDULE)

1)	Tender Notice No. & Date	:	15/J1/IT/GHMC/2023-24, Dt:21.03.2024
2)	Name of the Work	:	Installation of existing CC Cameras setup and procurement of accessories to Hyderabad and Secunderabad R.O offices and DRC centers of Hyderabad District in view of General Elections to HOP – 2024.
3)	Name and address of the Agency	:	M/s
4)	Bid Processing Fee (By way of DD drawn on or after 22.03.2024 from any scheduled Bank)		Rs. 5,000 should be drawn in form of DD in favour of Commissioner, GHMC
5)	Earnest Money Deposit		Rs. 50,000 (initial payment) shall be paid while submitting bids through online payment at <u>https://tender.telangana.gov.in/</u> and the balance amount of the tender value calculated @ 2.5% should be paid at the time of agreement in favour of Commissioner, GHMC
6)	Bid Document Down Load start Date	:	22.03.2024 @ 11:00 AM onwards
7)	Opening of Financial Bids	:	26.03.2024 @ 05:00 PM
8)	Address	 O/o Additional Commissioner(IT), 3rd floor, IT Section, Head Office, Tank Bund, Hyderabad. 	
9)	Contact Number & mail:	:	6309999458, 9963551523 <u>deeit-ghmc@gov.in</u>

Section A

NOTICE INVITING TENDERS

Tenders are invited on e-Procurement platform from the OEMs/Authorized Dealers/Authorised Partners for CC Cameras A complete set of tender document can be downloaded from the website of https://tender.telangana.gov.in/_on payment of non refundable amount As mentioned in the Tender Document, Non-refundable (under any circumstances) Bid Processing fee through D.D. drawn in favor of the Commissioner, Greater Hyderabad Municipal Corporation, Hyd and the GST as mentioned in the Tender Document is to be paid to Commercial Tax Department online e-Payment on https://www.tgct.gov.in/tgportal/ DLRServices/Payments/e-PaymentGen.aspx

Tender Notification/Bid calling date	22.03.2024	
Bid Submission Due date and time	26.03.2024 @ 05:00 PM on e- Procurement portal	
Opening of the Prequalification & Technical bids	26.03.2024 @ 05:00 PM	
Bid Document Price	Rs. 5,000/-	
Contact Email	<u>deeit-ghmc@gov.in</u> 6309999458	
Reference No.	15/J1/IT/GHMC/2023-24, Dt: 21.03.2024	

Time schedule of various tender related events:

The interested bidders should read the tender document carefully along with Corrigendum (if any). The Tender Participant must fulfill the qualification criteria mentioned in the tender document. All tender offers must be uploaded on or before 26.03.2024 at 05:00 PM duly uploading the copies of DDs along with other documents as per terms and conditions as stipulated. No extension requests would be entertained.

1. Scope of Work

District Election Officer and Hyderabad District & Commissioner, GHMC has desired to Install existing CC Cameras setup and procurement of accessories to Hyderabad and Secunderabad R.O offices and DRC centers of Hyderabad District in view of General Elections to HOP – 2024.

CC Cameras System: The existing CC Cameras are required to be installed in (2) RO's and (14) DRC's until completion of elections which are to be Installed, Commissioned and Maintained at various locations as per the instruction the DEO & Commissioner, GHMC. The List of locations would be given to the (L1) Bidder. The Following should be taken care of the vendor while Installation and Supply of accessories for Complete CCTV set up in the Vender scope.

- 1) The L1agency will be finalized based on the lowest quoted rates duly taking sum of the both categories i.e. (i) Existing Cameras Installation along with Accessories and (ii) Supply of Accessories and Manpower, and the agency should be responsible to take care all Cameras including both categories, till completion of whole Election Work at DRC, RO, Strong Room & Counting Hall. The L1 agency shall comply the following points:
- 2) Installed Existing CC Cameras should be work in IP based
- 3) After Installing the Cameras in all the locations; One dashboard along with Mobile application should be prepared and handed over to IT GHMC for 24X7 monitoring.
- 4) The agency shall maintain sufficient Technical Teams 24X7 (Day & Night) and should be available to attend any location on Phone Call and replace defective CC Cameras along with Accessories, immediately.
- 5) The agency should furnish the mobile number of Technical Teams and create a WhatsApp Group for early rectifying the issues.
- 6) The agency should have facility centre with Technical Team in GHMC limits only.
- 7) The recorded CC Camera footage shall be handed over in Hard Disk to IT Section, GHMC and if recorded Footage is not done, Payment will not be released for such locations.
- 8) Integrating configuration with all Sites in Local Office and Head office.
- 9) Delivery, Installation and Integrations at Various RO and DRC Offices Located at Hyderabad District with 2-3 Three Days without fail from issue of LOI/W.O COPY.
- 10) Installation and Relations of CCTV systems as Per Department officials
- 11) No additional Charges will be paid by GHMC
- 12) Supply, Delivery and Integration of CCTV with all Accessories Around 350 Cameras at different locations in GHMC area, should be completed by on or before (3) days.
- 13) No additional Transport or Service charges will not pay By GHMC.

14) Finding the locations and installed the CCTV system by Vender scope.

- 15) NO Transportation would be Provided by GHMC.
- 16) Installation of CC Cameras should be done with more than (5 teams) at a time at different locations and each team should consist (3 to 4 Members), i.e. (4x5 = 20 members).
- 17) After Installation of CCTV, if any Complaints from field (RO/DRC), Vendor Should resolve the Issue, immediately not more than 2 Hours.

18) Supply of accessories (Like., Hard Disk, Cat 6 Cable, Black box, etc.,) as per the requirement of GHMC.

2. General Instructions to Bidders

A. Definitions:

- 1. Tender call or invitation for bids means the detailed notification seeking a set of solution(s), service(s), materials or any combination of them.
- 2. Specification means the functional and technical specifications or statement of work, as the case may be.
- **3.** Firm means a company, authority, co-operative or any other organization incorporated under appropriate statute as is applicable in the country of incorporation.
- **4. Bidder** means any firm offering the solution(s), service(s) and/or materials required in the tender call. The word vendor when used in the pre award period shall be synonymous with bidder and when used after award of the contract shall mean the successful bidder with whom GHMC signs the contract for rendering of goods and services.
- **5.** Technical bid means that part of the offer that provides information to facilitate assessment by GHMC, professional, technical and financial standing of the bidder, conformity to specifications etc.
- 6. Financial Bid means that part of the offer, that provides price schedule, total project costs etc.
- 7. Two part Bid means the technical and financial bids
- 8. Goods and services mean the solution(s), service(s), materials or a combination of them in the context of the tender call and specifications.
- **9.** The word goods when used singly shall mean the hardware, firmware component of the goods and services.
- **10. Maintenance period** means period mentioned in bid document for maintaining the systems beyond warranty period.

B. General Eligibility

- 1. This invitation for bids is open to all firms both from within and outside India, who are eligible to do business in India under relevant Indian laws as is in force at the time of bidding subject to meeting the pre qualification criterion.
- **2.** Bidders marked/considered by GHMC to be ineligible to participate for non-satisfactory past performance, corrupt, fraudulent or any other unethical business practices shall not be eligible.
- **3.** Bidder/Consortium Member debarred/ blacklisted by any Central or State Govt. / Quasi Govt. Departments or organizations as on bid calling date for non-satisfactory past performance, corrupt, fraudulent or any other unethical business practices shall not be eligible.
- **4.** Breach of general or specific instructions for bidding, general and special conditions of contract with GHMC or any of its user organizations may make a firm ineligible to participate in bidding process.

2.1 Eligibility Criteria

Bidders should have sufficient experience in the field of implementation of Hiring of CC Cameras projects and should meet the following Pre-qualification criteria:

#	Eligibility Criteria	Supporting Documents to be submitted	
1	<u>Legal Entity</u> OEM Authorized partner must be a corporate in India, firm should be registered with the GST	i) Company Registration Certificateii) Copies of GST Registration certificationiii) Copy of PAN Card	
2	OEM/Bidder should be a Manufacturer/ Authorized representative of an OEM and should be in business of manufacture and or supply and maintenance of the offered items in India as on bid calling date.	The Manufacture Authorization Form for Hard Disk and Cat6 Cables and Electrical accessories to be submitted in Technical Bid along with the details of manufacturing unit (Optional).	
3	Financial Turnover Bidder should have minimum turnover of Cumulative Rs.1.00 crore in the last 3 years of business. i.e., Financial Years 2020-21, 2021-22 and 2022-23.	 i) Audited Balance sheet for each financial year Certified by CA. or ii) Certificate from the Statutory Auditor. 	
4	 Past Experience A) Bidder should have minimum experience in Supply, Delivery & Installation of (100) CC Cameras in Election work for any Government Organization in any one year, during the last (5) years. 	 Bidder should submit any one of the following: i) Work order & work completion certificate from client. ii) Performance certificate duly signed by the authorized signatory from the client end. iii) Work satisfactory certificate from the client. 	
	 B) (25) Lakhs worth of orders from the Similar projects i.e, from Central/ State Government Departments/PSU's/Private Organizations for Supply, Installation & Maintenance of CC Cameras in Elections for the 2020-21, 2021-22 and 2022-23. 	Work order & work completion certificate from Central/ State Government Departments/PSU's/Private Organizations	
5	Service Centre Bidder should have Service Centre in Hyderabad with technical team as on date of bidding.	The Bidder should have minimum (20) nos of Manpower with (2) years experience in the same firm for Installation of CC Cameras. (Certified copies from company)	

6	BlacklistBidder and OEM shall not be black listed by any State / Central Government departments, Ministry or Agency for breach of Contractual conditions as on Bid Calling date. The Applicant should also not be entangled in any legal disputes with any Govt./PSU body.	Self-Declaration Certificate on Letter Head by authorized signatory that the Applicant/ OEM is not black listed and is not in any legal disputes as on the bid calling date to be submitted in the bid duly signed by the authorized signatory.
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2.2 Important Points:

- **1.** Consortium bid not allowed.
- 2. During the Technical Evaluation, the evaluation Committee may visit the any of the locations where the bidder has installed the CC Cameras System.
 - **3. GST is exempted for GHMC** Pure services as per the Notification No. 12/2017 Dt:28.06.2017- Central Tax (Rate) GAZZETE OF INDIA, EXTRAORDINARY, PART II, SECTION 3, SUB-SECTION (i) of the Ministry of Finance Government of India.
- 4. GHMC reserves their right in not considering the bid of a bidder, if such bidder is a previous supplier and had a past bad track record or their earlier performance was unsatisfactory on any count or they do not posses required experience in undertaking the work.

Any bidder who offers discounts/ benefits suomoto after opening of commercial bid(s) will be automatically disqualified from the current bidding process without any prior notification and also may be disqualified for future bidding processes in GHMC.

- **a.** Representations received from the bidders within 1 day from the date of publishing the tender on the issues related to Technical & Commercial bids evaluation. Representations received beyond this period will not be considered and strictly rejected.
- **b.** The bidder should upload all the required documents with clear visibility, avoid missing documents and avoid bidding mistakes. In such cases, GHMC reserves it's right in seeking clarification from the bidder and may disqualify the bidder for the bidding mistakes, missing documents and for the documents that are not clear.
- **c.** Application Fee, Earnest Money Deposit, Security Deposit etc. shall be submitted by the lead member Firm.

2.3 Cost of Bidding

- 1. The bidder shall bear all costs associated with the preparation and submission of its bid ,and GHMC will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.
- 2. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the bidder's risk and may result in the rejection of its bid.

2. 4 Clarification of bidding documents

1. A prospective vendor requiring any clarification of the bidding documents may notify GHMC

contact person. Written copies / e-mail of the GHMC response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective bidders that have received the bidding documents.

2. The concerned person will respond to any request for clarification of bidding documents which it receives no later than bid clarification date mentioned in the notice prior to deadline for submission of bids prescribed in the tender notice. No clarification from any bidder shall be entertained after the close of date and time for seeking clarification mentioned in tender call notice. It is further clarified that GHMC shall not entertain any correspondence regarding delay or non-receipt of clarification from GHMC.

2.5 Amendment of bidding documents

- 1. At any time prior to the deadline for submission of bids, GHMC, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, may modify the bidding documents by amendment.
- 2. All prospective bidders will be notified in 'e' procurement website only, of the amendment and such modification will be binding on all bidders.
- **3.** In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the GHMC, at its discretion, may extend the deadline for the submission of bids.

2.6 Period of validity of bids

- 1. Bids shall remain valid for (120) days, their duration specified in the bid document, after the date of bid opening prescribed by GHMC. A bid valid for a shorter period shall be rejected as non-responsive.
- 2. In exceptional circumstances, the GHMC may solicit the bidders' consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The bid security shall also be suitably extended. A bidder granting the request will not be permitted to modify its bid.

<u>Submission of bids :</u> The bidders shall submit all the bids i.e., , Technical and Financial Bids on e-Procurement website only.

2.7 Deadline for submission of bids

- **1.** Bids must be submitted on e-procurement website not later than the bid submission date and time specified in the tender call notice.
- 2. The GHMC may, at its discretion, extend this deadline for the submission of bids by amending the tender call, in which case all rights and obligations of the GHMC and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- 3. Any bid not received by the GHMC by the deadline for submission of bids will be rejected

2.8 Modification and withdrawal of bids

- No bid can be modified subsequent to the deadline for submission of bids.
- No bid can be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity. Withdrawal of a bid during this interval will result in the forfeiture of its EMD and will be blacklisted for (1) year.

2.9 General Business information:

The bidder shall furnish general business information to facilitate assessment of its professional, technical and commercial capacity and reputation.

2.10 Earnest Money Deposit (EMD)

- **1.** The bidder shall furnish, as part of its bid, a EMD for the amount specified in the tender call notice.
- **2.** The EMD is required by GHMC to:
 - a. Assure bidder's continued interest till award of contract and
 - b. Conduct in accordance with bid conditions during the bid evaluation process.
- 3. The EMD shall be in Indian rupees and shall be a paid in 'e' procurement plat form only.
- **4.** Unsuccessful bidder's EMD will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of bid validity prescribed by GHMC.
- **5.** The successful bidder's EMD will be discharged upon the bidder signing the contract, and furnishing the performance security,

6. The bid security may be forfeited:

- a. If a bidder withdraws its bid during the period of bid validity or quoted conditional bids deviating from the tender terms and conditions.
- b. in the case of a successful bidder, if the bidder fails:
 - i. To sign the contract in time; or
 - ii. To furnish performance security.
 - iii. To withdraw bids during evaluation process.
- Bidders have to pay EMD Rs.50,000/- (initial payment) shall be paid while submitting bids through online payment at https://tender.telangana.gov.in/ and the balance amount of the tender value calculated @ 2.5% should be paid at the time of agreement in favour of Commissioner, GHMC.. This EMD does not carry any interest
 - It may be noted that no tendering party is exempted from payment of this Earnest Money Deposit. Tenders submitted without EMD shall be summarily rejected. EMD in respect of parties that are not selected shall be returned within one month.

2.11. Bid Validity

The Commercial bid should be valid for minimum (6) months from the date of opening of qualification bid. GHMC may ask bidders to extend the period of validity. Commercial Bids of qualified bidders only shall be opened. The quote must be valid at least for three months from the date of opening of the commercial bid.

2.12. Bid Submission & Evaluation:

The bid should be submitted in 2 parts TQ and Commercial bid as per the Formants/Annexures enclosed in the Tender document.

The bid evaluation shall be undertaken in 2 stages –TQ : Stage 1 evaluation and Commercial bid :Stage 2.

3.1. Technical bid (Stage-1)

It shall include the following information about the firm and/or its proposal.

- 1. (50,000) EMD Online payment at <u>https://tender.telangana.gov.in/</u>
- 2. Process Fee (Cost of Tender Schedule)

- 3. Firm Registration
- 4. GST Registration.
- 5. Turn Over
- 6. PAN Card
- 7. Declaration of Bidder (Annexure-I)
- 8. Record of Arbitration & Litigation (Annexure-II)
- 9. Bidder Information (Annexure-III)
- 10. Manufacturer Authorizations (Annexure-IV)
- 11. Experience Details & Materials Details (Annexure-V)
- 12. Technical Specifications Compliance (Annexure -VI)
- 13. Check List (Annexure-VII) & All the Annexures of the Tender document.

3. Standard Procedure for Bid Opening and Evaluation

Bids will be in two parts (technical and financial) indicated in the tender call. There will be two bid opening events, i.e., TQ and Commercial.

Following guidelines will generally be followed by GHMC officers at each such event. However GHMC may deviate from these in specific circumstances if it feels that such deviation are unavoidable, or will improve speed of processing and consequent project execution.

3.1 Opening of bids

Bids will be opened on the e-Procurement web site at the scheduled time & date.

3.2 Clarification of bids : During evaluation of the bids, the GHMC may, at its discretion, ask the bidder for clarification of its bid.

3.3 Evaluation of Technical bids.

Technical bid documentation shall be evaluated in two sub-steps.

- a. Firstly, the documentation furnished by the vendor will be examined prima facie to see if the offer made, technical skill base and other vendor attributes claimed therein are consistent with the needs of this project.
- b. In the second step, GHMC may ask vendor(s) for additional information, visit to vendors site and/or arrange discussions with their professional, technical faculties to verify claims made in technical bid documentation.

3.4 Evaluation of Financial Bids

Financial bids of those vendors who satisfy technical bid and corresponding to chosen technical bid choices will only be opened. All other financial bids will be ignored. GHMC will assess the nature of financial offers and may pursue any or all of the options mentioned under financial bid GHMC may at its discretion discuss with vendor(s) available at this stage to clarify contents of financial offer.

3.5 Evaluation and Comparison of Financial bids

- 1. Evaluation of financial bids will exclude and not take into account any offer not asked for or not relevant to the present requirements of user.
- 2. Evaluation of financial bid will take into account, in addition to the basic bid price, one or more of the following factors
 - a.) The projected costs for the entire contract items;

3.6 Preparation of Financial bid:

3.7. Overview of financial bid

The financial bid should provide cost calculations corresponding to each component of the project.

3.8 Bid prices:

- a. The bidder shall indicate the unit prices (where applicable) and the total bid price of the goods/services it proposes to supply under the contract.
- b. Prices quoted by the bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account unless otherwise specified in the tender call. A bid submitted with an adjustable price quotation will be treated as non responsive and will be rejected.

- c. Bid currency : Prices shall be quoted in Indian rupees.
- d. All the rates shall be quoted without GST and any other taxes included.

3.9 Contacting GHMC:

Bidder shall not approach GHMC officers outside of office hours and / or outside GHMC office premises, from the time of the tender call notice to the time the contract is awarded.

Any effort by a bidder to influence GHMC officers in the decisions on bid evaluation, bid comparison or contract award may result in rejection of the bidder's offer and bidder may also marked as ineligible for future bids. If the bidder wishes to bring additional information to the notice of the GHMC, it should do so in writing.

3.10 Award Criteria:

Final choice of firm to execute this project shall be made on the basis of conformity to technical requirements, appropriateness of the product/services offered, appropriateness of financial offer from the point of view of cost-effectiveness, total cost of ownership over entire contract period for the product/services and past track record of bidder.

The overall evaluation is based on L1 (lowest quoted rates duly taking sum of the both categories) method. The bidder who quotes the least price (incl. all taxes) will be ranked & declared as L1 bidder.

3.11 GHMC right to vary quantities at time of award

GHMC reserves the right at the time of award to increase or decrease the quantity, as indicated in tender call, from the quantity of goods and services originally specified in the specification without any change in unit price or other terms and conditions.

3.12 Other Conditions:

- 1. GHMC reserves the right to accept or reject any bid, and to annual the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.
- 2. Prior to expiration of the period of bid validity, GHMC will notify the successful bidder in writing, that its bid has been accepted.
- 3. Upon the successful bidder's acceptance to, GHMC will promptly notify each unsuccessful bidder and will discharge its EMD on e-procurement portal only.
- 4. GHMC will reject a proposal for award and also may debar the bidder for future tenders in GHMC, if it determines that the bidder has engaged in corrupt, fraudulent or unethical practices in competing for, or in executing a contract.

3.13. Quality Standards:

- 1. This specification covers design manufacture, testing and delivery of the materials described as in the tender document.
- 2. The materials offered should have been successfully tested and the design should be in satisfactory operation for the duration of the contract.
- 3. All the materials should conform in all respects to highest standards of engineering, design, this specification and the latest revisions of relevant Indian / International standards, at the time of offer and the Purchaser should have the power to reject any work or material, which, in his judgment is not in full conformity to the standards specification. All material will be of the best class and will be capable of satisfactory operation under tropical conditions without distortion or deterioration.

3.14. Tests certificates:

Tests will have to be conducted on the materials in case an order is placed, according to relevant standard and tests certificates in triplicate will have to be furnished. The tests that will be conducted on the materials as per relevant IS/ Tender specification should be stated in the tender. Each unit of the materials will be subject to the tests prescribed in the relevant standard (latest edition) before supply is affected. Untested materials will not be accepted. The certificates of type tests if any should also be submitted with the tender.

3.15. Deviation from Specification:

1. Any Deviation from the specified specifications or improvement over the specification should be stated in the offer in the enclosed Schedule of deviation format.

2. The detailed dimensioned drawing will have to be furnished with the tender incase if it is applicable.

3.16 Corrupt or Fraudulent Practices:

It is essential that the Purchaser as well as Bidder / supplier / contractor for the purposes of this provision, the terms set forth below as follows:

- (i) "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- (ii) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the determinant of the purchaser, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the purchaser of the benefits of free and open competition;
- (iii) "Unethical practice" means any activity on the part of bidder which try to circumvent tender process in any way. Unsolicited offering of discounts, reduction in financial bid amount, upward revision of quality of goods etc after opening of financial bids will be treated as unethical practice
- (iv) Will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- (v) Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at anytime determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a contract.

General Conditions of Proposed Contract (GCC)

1. Standards

The goods supplied under this contract shall conform to the standards mentioned in the specifications, and, when no applicable standard is mentioned, the authoritative standards appropriate to the goods' country of origin shall apply. Such standard shall be the latest issued by the concerned institution.

2. Use of documents and information

- The vendor shall not, without prior written consent from GHMC, disclose/share/use the bid document, contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the GHMC in connection therewith, to any person other than a person employed by the vendor in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 2. The Vendor shall not, without prior written consent of GHMC, make use of any document or information made available for the project, except for purposes of performing the Contract.
- **3.** All project related document (including this bid document) issued by GHMC, other than the contract itself, shall remain the property of the GHMC and shall be returned (in all copies) to the GHMC on completion of the Vendor's performance under the contract if so required by the GHMC.

3. User License and Patent Rights

- 1. The Vendor shall provide licenses/relevant proofs for all products, supplied by it or acquired from others. In the event of any claim asserted by a third party for piracy/infringement, the vendor shall act expeditiously to extinguish such claim. If the vendor fails to comply and the GHMC is required to pay compensation to a third party resulting from such act, the vendor shall be responsible for compensation including all expenses, court costs and lawyer fees. The GHMC will give notice to the vendor of such claim, if it is made, without delay.
- 2. The Vendor shall indemnify the purchases against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the goods, package or any part thereof.

4. Manuals and Drawings

- 1. The Vendor shall provide complete technical documentation and the manuals, drawings wherever applicable shall be in English or Telugu.
- 2. At least one set of the manuals should be supplied for each installation sites.
- 3. Unless and otherwise agreed, the goods and services shall not be considered to be completed for the purpose of taking over until such manuals and drawings have been supplied to the user.

5. Inspection and Acceptance Tests

- 1. Inspection and tests prior to shipment of Goods and at final acceptance are as follows:
 - **a** Inspection of the goods shall be carried out to check whether the goods are in conformity with the specifications mentioned in the bid document. Following broad test procedure will generally be followed for inspection and testing of hard ware and firm wares. The vendor will dispatch the goods to the ultimate consignee after internal inspection testing along with the supplier's inspection report, manufacturer's warranty certificate. The GHMC will test the equipment after completion of the installation and commissioning at the site of the installation. (If site preparation is not included in the tender call or specification, the vendor should furnish all details of the site requirement to the GHMC sufficiently in advance so as to get the works completed before receipt of the equipment.)

- **b.** The Inspections and tests, at the discretion of GHMC, may be conducted on the premises of the Vendor or its subcontractor(s), at point of delivery, and / or at the good's final destination. If conducted on the premises of the Vendor or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the GHMC.
- **c** Should any inspected or tested goods fail to conform to the specifications the GHMC may reject the goods, and the vendor shall either replace the rejected goods or make alterations necessary to meet specification requirements free of cost to the GHMC/user.
- **d.** GHMC' right to inspect, test and, where necessary reject the goods after the goods' arrival at user's site shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by the GHMC or its representative prior to the goods shipment from the country of origin.
- e. Nothing in this clause shall in any way release the vendor from any warranty or other obligations under this contract.
- **f.** The acceptance test will be conducted by the GHMC, their consultant or any other person nominated by the GHMC, at its option. There shall not be any additional charges for carrying out acceptance tests. Any reduction in functional requirements and performance specifications shall be ground for failure. Any malfunction, partial or complete failure of any part of hardware, firmware or excessive heating of hardware enclosures, motors attached to printers, drivers etc. shall be grounds for failure of acceptance test. The vendor shall maintain necessary log in respect of the results of the tests to establish to the entire satisfaction of the GHMC, the successful completion of the test specified. An average uptake efficiency of 99% for the duration of test period (7 days) shall be considered as satisfactory.
- **g** In the event of the hardware failing to pass the acceptance test, A period not exceeding two weeks will be given to rectify the defects and clear the acceptance test, failing which the GHMC reserves the rights to get the Equipment replaced by the vendor at no extra cost to the GHMC/user.

6. Acceptance Certificates

On successful completion of acceptability test, receipt of deliverables etc, and after GHMC is satisfied with the working of the system, the acceptance certificate signed by the vendor and the representative of the GHMC will be issued. The date on which such certificate is signed shall be deemed to be the date of successful commissioning of the systems.

7. Delivery and Documents

Delivery of the goods/services shall be made by the vendor in accordance with the terms specified in the Schedule of requirements. The details of shipping and / or other documents to be furnished and submitted by the vendor are specified below.

For Goods from within India:

Upon delivery of the goods to the user, the vendor shall notify the GHMC and mail the following documents to the GHMC:

- 1. Four copies of the Vendor invoice showing goods description, quantity, unit price total amount;
- 2. Delivery note, or acknowledgement of receipt of goods from the user;
- 3. Manufacturer's or Supplier's warranty certificate;
- 4. Inspection Certificate issued by the nominated inspection agency, and the Supplier's factory inspection report.
- 5. Certificate of Origin;

- 6. Insurance policy;
- 7. Excise gate pass Octroi receipts wherever applicable duly sealed indicating payments made; and
- 8. Any of the documents evidencing payment of statutory taxes.

The above documents shall be received by the GHMC before arrival of the Goods(except deliver note and where it is handed over to the user with all documents) and if not received, the vendor will be responsible for any consequent expenses.

8. Transportation

Transport of the goods to the project site(s) shall be arranged by the vendor at his cost.

9. Hardware Installation

The vendor is responsible for all unpacking, assemblies, wiring, installations, cabling and connecting to power supplies. The vendor will test all hardware operations and accomplish all adjustments necessary for successful and continuous operation of the hardware at all installation sites.

10. Incidental services

The Vendor may be required to provide any or all the following services, including additional services :

- a. Performance or supervision or maintenance and/or repair of the supplied goods and services, for a period of time agreed by the parties, provided that this service shall not relieve the Vendor of any warranty obligations under this Contract, and
- b. Training of GHMC and/or its user organization personnel, at the Vendor's site and / or onsite, in assembly, start-up, operation, maintenance and/or repair of the supplied goods and services.

11. Spare parts

- 1. The Vendor may be required to provide any or all of the following materials, notifications and information pertaining to spare parts manufactured or distributed by the Vendor.
- 2. Such spare parts as the GHMC may elect to purchase from the Vendor, provided that this election shall not relieve the Vendor of any warranty obligations under the contract and
- **3.** In the event of termination of production of the spare parts, an advance notification to the GHMC of the pending termination, in sufficient time to permit the GHMC to procure needed requirements and

12. Warranty

- The warranty period shall be as stated in bid document. The Vendor shall, in addition, comply with the performance guarantees specified under the contract. If, for reasons attributable to the Vendor, these guarantees are not attained in whole or in part, the Vendor shall, make such changes, modifications, and/or additions to the goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the contract at its own cost and expenses and to carry out further performance tests.
- 2. The equipment supplied should achieve required up time.
- **3.** GHMC/user shall promptly notify the Vendor in writing of any claims arising under this warranty.
- 4. Upon receipt of such notice, the Vendor shall, within the period specified in GCC and with all reasonable speed, repair or replace the defective goods and services or parts thereof, without costs to the user.
- 5. If the Vendor, having been notified, fails to remedy the defect(s) within a reasonable period,

the GHMC/user may proceed to take such remedial action as maybe necessary, at the vendor's risk and expense and without prejudice to any other rights which the GHMC/

user may have against the Vendor under the contract.

13. Maintenance service

- The maximum response time for maintenance complaint from any of the destination (i.e. time required for supplier's maintenance engineers to report to the installations after a request call/telegram is made or letter is written) shall be immediate.
- The vendor will accomplish preventive and breakdown maintenance activities to ensure that all hardware, and firmware execute without defect or interruption for at least required up time.
- In case up time is less than the stipulated up time, penalty as indicated in the bid document shall be imposed on the vendor.

14. Prices

Prices charged by the Vendor for goods delivered and services performed under the contract shall not vary from the prices quoted by the Vendor in its bid, with the exception if any price adjustments authorized in special conditions of contract or in the request for bid validity extension, as the case may be.

15. Change orders

GHMC may, at any time, by written order given to the Vendor, make changes within the general scope of the Contract in any one or more of the following:

- i. Drawing, designs, or specifications, where Goods to be supplied under the Contract are to be specifically manufactured for the GHMC;
- ii. The method of shipment or packing;
- iii. The place of delivery and/or the services to be provided by the Vendor. If any such change causes an increase or decrease in the cost of, or the time required for, the vendor's performance of any provisions under the contract, an equitable adjustment shall be made in the contract price or delivery schedule, or both, and the contract shall accordingly be amended. Any claims by the Vendor for adjustment under this clause must be asserted within thirty (30) days from the date of the Vendor's receipt of the change order.

16. Contract Amendment

No variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

17. Assignment & Subcontract

The Vendor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the prior written consent from GHMC. Sub-Contracting is not allowed.

18. Delays in the Supplier's Performance

Delivery of the Goods and performance of the services shall be made by the Vendor in accordance with the time schedule specified by the GHMC in the specifications.

- 1. If at any time during performance of the Contract, the Vendor or its subcontractor(s) should encounter conditions impending timely delivery of the goods and performance of services, the Vendor shall promptly notify the GHMC in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the vendor's notice, GHMC shall evaluate the situation and may at its discretion extend the Vendor's time for performance, with or without liquidated damages.
- 2. A delay by the Vendor in the performance of its delivery obligations shall render the vendor liable to the imposition of appropriate liquidated damages, unless an extension of time is agreed

upon by GHMC without liquidated damages.

19. Liquidated damages

If the Vendor fails to deliver any or all of the goods or perform the services within the time period(s) specified in the Contract, the GHMC shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to, as per the terms indicated in the bid document, until actual delivery or performance, subject to maximum limit. Once the maximum is reached, the GHMC may consider termination of the contract.

20. Termination for Default

- **1**. The GHMC, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Vendor, may terminate the Contract in whole or in part:
 - a. if the Vendor fails to deliver any or all of the Goods/services within the time period(s) specified in the contract, or within any extension thereof granted by the GHMC pursuant to GCC or
 - b. if the Vendor fails to perform any other obligation(s) under the Contract or
 - c. if the Vendor, in the judgment of the GHMC has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 2. In the event the GHMC terminated the contract in whole or in part, GHMC may procure, upon such terms and in such manner as it deems appropriate, goods or services similar to those undelivered, and the Vendor shall be liable to the GHMC for any excess costs for such similar goods or services. However, the Vendor shall continue performance of the contract to the extent not terminated.

21. Force Majeure

- 1. The Vendor shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 2. For purposes of this clause, "Force Majeure" means an event beyond the control of the Vendor and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the GHMC in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- **3.** If a Force Majeure situation arises, the Vendor shall promptly notify the GHMC in writing of such condition and the cause thereof. Unless otherwise directed by the GHMC in writing,
- 4. the Vendor shall continue to perform its obligations under the Contracts far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

22. Termination for Insolvency

GHMC may at any time terminate the contract by giving 30 days written notice to the Vendor if the Vendor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Vendor, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the GHMC.

23. Termination for Convenience

GHMC may at any time by giving 30 days written notice to the Vendor, terminate the Contract, in whole or in part, for its convenience. The notice of termination shall specify that termination is for the GHMC/Purchaser's convenience, the extent to which performance of the Vendor under the Contract is terminated, and the date upon which such termination becomes effective.

➤ The goods that are complete and ready for shipment within thirty (30) days after the vendor's receipt of notice of termination shall be accepted by the GHMC at the contract terms and prices. For the remaining Goods, the GHMC may elect to have any portion completed and delivered at the contract terms and prices at its discretion.

24. <u>Resolution of Disputes</u>

- The GHMC/ and the Vendor shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract.
- If after thirty (30) days from the commencement of such informal negotiations, the GHMC and the Vendor have been unable to resolve amicably a contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified here in. These mechanisms may include, but are not restricted to, conciliation mediated by a third party.
- > The dispute resolution mechanism shall be as follows:
- In case of a dispute or difference arising between the GHMC and the Vendor relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, of India, 1996.
- The place for settlement of disputes & arbitration shall be at Hyderabad Telangana State only.

25. Governing language

The contract shall be written in English only. All correspondence and other documents pertaining to the contract which are exchanged by the parties shall be written in same languages.

26. Applicable law

The contract shall be interpreted in accordance with appropriate Indian laws.

27. Notices

- Any notice given by one party to the other pursuant to this contract shall be sent to the other party in writing or by telex, email, cable or facsimile and confirmed in writing to the other party's address and also in the name of the authorized person and any notice addressed on any person other than the authorized person, the same shall not be a valid notice and not binding on the notice.
- > A notice shall be effective when delivered or tendered to other party whichever is earlier.

28. Taxes and duties

The vendor shall be entirely responsible for all taxes, duties, license fee Octroi, road permits etc. incurred until delivery of the contracted Goods/services at the site of the user or as per the terms of tender document if specifically mentioned.

29. Protection against damages- site conditions:

- The system shall not be prone to damage during power failures and trip outs. The normal voltage and frequency conditions available at site are as under:
 - a. Voltage 230 Volts
 - b. Frequency 50Hz.
- However, locations may suffer from low voltage conditions with voltage dropping to as low as 160 volts and high voltage conditions with voltage going as high as 220 + 20% volts.

Frequency could drop to 50Hz + 2%. The ambient temperature may vary from 10°C to 48°C. The relative humidity may range in between 5% to 95%.

The goods supplied under the contract should provide protection against damage under above conditions.

30. Fail-safe procedure

The vendor should indicate in detail fail-safe procedure(s) for the following:

- Power failure
- Voltage variation
- ➢ Frequency variation
- > Temperature and humidity variations.

31. Training:

For each hardware component installed, the Vendor may be required to train the designated GHMC and user Department personnel to enable them to effectively operate the total system. The training, if required, shall be given, as specified in the SCC at the locations specified. The training schedule will be agreed to by both parties during the performance of the Contract.

32. Site Preparation and Installation :

The Purchaser is solely responsible for the construction of the installation sites except where it is specifically required under bid document. The bidder will designate to perform a site inspection to verify the appropriateness of the sites before the installation of every hardware related item.

33. Penalty :

Delay in the Applicants performance Graded liquidated damages for delay in delivery of all or any good or performance of services will be liable for penalty as under:

i) Installation and live streaming should be provided in 3 days from the date of intimation, if not agency will be penalized up to 10 % of the Contract Value and action will be initiated as per Election Law.

ii) If any Live Streaming or Data Storage of the content is missing during the entire election period, agency will be penalized up to 5 % of the Contract Value and action will be initiated as per Election Law.

iii) The Video Quality has to ensure by agency and if the Quality of video in not up to mark, than agency will be penalized up to 5 % of the Contract Value and action will be initiated as per Election Law.

iv) If the agency fails to Install CC Cams with in stipulated time as per the requirement of GHMC, then agency will be penalized up to 5 % of the Contract Value and EMD will be forfeited and action will be initiated as per Election Law.

v) Bidder will ensure that the entire work should be completed within the stipulated period of time as per work order award.

<u>Annexure – I</u>

Bid Letter Form

(to be filled in and submitted Mandatory)

From:

(Registered name and address of the bidder.)

To:

The Commissioner,

Greater Hyderabad Municipal Corporation,

GHMC Building, Tank Bund Road, Hyderabad

Sir,

Having examined the bidding documents and amendments there on, we the undersigned, offer to provide services/execute the works including supply, delivery installation of hardware, firm wares and software as the case may be, in conformity with the terms and conditions of the bidding document and amendments there on, for the following project in response to your tender call dated

•••••••

Project title:

We undertake to provide services/execute the above project or its part assigned to us in conformity with the said bidding documents in accordance with the schedule of prices attached herewith and coverage options made by GHMC or its user organization.

- Provide services/ execute the work according to the time schedule specified in the bid document,
- Obtain the performance guarantee of a bank in accordance with bid requirements for the due performance of the contract, and
- Agree to abide by the bid conditions, including pre-bid meeting minutes if any, which remain binding upon us during the entire bid validity period and bid may be accepted any time before the expiration of that period.
- ➤ We do hereby undertake that in the event of acceptance of our bid, and the work shall be started at designated places within as per the time lines from the date of Award of Contract.
- We enclose the complete Bid enclosing all documents / information as required in the tender document.
- We agree to abide by our offer for a period of << >>days from the date fixed for opening of the tenders and that we shall remain bound by a communication of acceptance within that time.
- ➤ We have carefully read and understood the terms and conditions of a tender and the conditions of the Contract applicable to the tender and we do hereby undertake to the project as per these terms and conditions. The deviations from the above Technical specifications, Services and Terms & Conditions are only those mentioned in RFP.

We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid and that you will not defray any expenses incurred by us in bidding.

Place:Bidder's signatureDateand seal.

Pre-Qualification Bid Forms

<u>Annexure-II</u>

Bidder Information

Name of the Bidder:

Name of the Project:

#	Description	Supporting Documents with Page Nos
1	Name of the Company/ Firm	
2	Date of Incorporation (Registration Number & Registering Authority) GST No., PAN No.	
3	Legal Status of the Company in India & Nature of Business in India	Public Ltd / Private / Partnership Firms
4	Address of the Registered Office in India	
5	Date of Commencement of Business	
6	Name & e-mail id, phone number, fax of the Contact Person	
7	Web-Site	
8	EMD details (Online payment at 'e' procurement site.	
9	Certification details if any	

Place & Date

Bidder's signature and Seal

<u>Annexure – III</u>

Financial Turnover Details

(To be submitted bidders letter head)

Name of the Bidder:

Name of the Project:

	Financial Information of Bidder (in Crores)					
	Turnover of the Firm in					
#	Financial Year	Total Turnover	Turnover from Similar Business	Net worth		
	(1)	(2)	(3)	(4)		
1	2020 - 2021					
2	2021 - 2022					
3	2022 - 2023					

- 1. Audited Balance sheet and Profit & Loss account statement of the Bidder for each of the last 3 audited financial years shall be submitted as supporting evidence.
- 2. Extracts from the audited Balance sheet and Profit & Loss; OR Certificate from the statutory auditor).

Place:

Date :

Bidder's signature Bidder's seal

<u>ANNEXURE - IV</u> <u>Past Similar Project Experience</u>

Name of the Bidder: Name of the Project:

#	Description	Details	Reference to attached sheets if any
1	Client Name, Address and Phone/Mobile		
2	Brief Project Details		
3	Period / Date of Contract and Tenure		
4	 Solution Details (but not limited to): Equipment Make, Type & Quantity Platform & Technology details Networking Technology details Software & Tools details Any other (Specify in details) 		
5	Total Value of the Contract		
6	Enclosed the Supporting Documents		

NOTE:

- Supporting documents to support the claim and the certificates must be signed by the authorized signatory of the organization clearly indicating his/her name, designation and contact details such as Telephone Number, Fax number, email-id etc.
- Separate sheets may be attached to elaborate the projects undertaken
- Necessary project completion certificate / satisfactory progress certificate must be provided as documentary evidence of the projects executed

Bidder's signature& seal

Place: Date:

<u>ANNEXURE - V</u> <u>Major Past Projects/Supplies</u>

S.No	Customer Full Address	Year of supply	Items supplied to the Customer
Α	В	С	D

Place:

Bidder's signature

Date:

Bidder's seal

Details of Service Centers

S.No	Full Address of service center	Contact person with phone No.	No. of support engineers
Α	В	С	D

Place:

Bidder's signature

Bidder's seal

Date:

<u>ANNEXURE - VI</u>

Declaration Regarding Clean Track Record

To,

The Commissioner, GHMC, Tank Bund Road, Hyderabad, 500063 Sir,

I have carefully gone through the Terms & Conditions contained in the RFP Document [No.____]. I hereby declare that my company has not been debarred/ black listed as on Bid calling date by any State Government, Central Government, Central & State Govt. Undertakings/enterprises/Organizations and by any other Quasi Government bodies/Organizations, World Bank and any other major Enterprise/Organizations in India for non-satisfactory past performance, corrupt, fraudulent or any other unethical business practices. Further, declaring that no cases pending against the firm/organization either in Government (State or Union) or as mentioned above for involvement in cases for supply of sub-standard goods/material or track record of supply of inferior quality or no enquiries on past supplies are being conducted or underway. I further certify that I am competent officer in my company to make this declaration.

Yours faithfully,

(Signature of the Bidder) Printed Name Designation Seal Date: Business Address:

<u>ANNEXURE - VII</u> <u>Manufacturer Authorization Form</u>

Date:

To,

The Commissioner, GHMC, Tank Bund Road, Hyderabad, 500063 Sir,

Reference No .:	Dated	for

The authorization should be in the nature of a letter, memorandum or certificate latest issued by the manufacturer/OEM to its channel partners, authorized distributors or a specific letter issued for purposes of this bid. **The MAF should clearly specify the item/material for which the MAF is being issued by OEM.** Such communication should include statements / undertakings from the said manufacturer to the following effect:

- Warranty coverage in respect of the goods and services manufactured by the said manufacturer shall be honored by that manufacturer, their channel partners, distributors, and authorized service centers as the case may be.
- 2. The manufacturer updates the bidder and their technical personnel with relevant technical literature, training and skill transfer workshops etc. on a regular basis.
- **3**. The manufacturer provides back to back technical support to the said bidder on a continuing basis.
- 4. The said bidder is authorized to provide service and solutions using hardware, firmware and / or software as the case may be.

The products supplied are not declared as end of life at the time of delivery and (parts and spares) are supported for at least 5 years from the date of supply of items.

Note: The letter of authority should be signed and sealed with date by the competent authority having the power of attorney by the manufacturer.

<u>ANNEXURE - VIII</u> <u>Undertaking On Genuineness of Equipment's</u>

{To be filled by the bidder & submitted on bidder's letterhead}

To,

{The Commissioner, GHMC},

Tender Ref. No: Dated

This has reference to the items being supplied /quoted to you vide our bid Ref. No. Dated______. We hereby undertake that all the components / parts/ assembly/ software used in the equipment shall be genuine, original and new components/ parts/ assembly/ software from respective OEMs of the products and that nor furbished/ duplicate/ second-hand components/ parts/ assembly/ the quoted product should not be declared End of Life at the time of delivery and OEM should support the product quoted at least 5 years / software are being used or shall be used. All the licenses (if applicable) shall be sourced from the authorized source for use in India.

In case, we are found not complying with above at the time of delivery or during installation, for the equipment already billed, we agree to take back the equipment already supplied at our cost and return any amount paid to us by you in this regard and that you will have the right to forfeit our EMD for this bid or debar/blacklist us or take suitable action against us.

Authorized Signatory Name:

Designation:

Note: The signing Authority should be no lower than Managing Director/VP/CFO of the Bidder Organization.

ANNEXURE - IX

Certificate of Conformity/No Deviation

{To be filled by the bidder & submitted on bidder's letterhead}

To,

{The Commissioner, GHMC},

CERTIFICATE

This is to certify that, the specifications of Hardware &Software which I/We have mentioned in the Technical bid, and which I/ we shall supply if I/We am/ are awarded with the work, are in conformity with the specifications of the Tender/bidding document and that there are no deviations of any kind from the requirement specifications and are supported by the OEM.

Also, I/we have thoroughly read the Tender/ bidding document and by signing this certificate, where by submit our token of acceptance to all the Tender terms &conditions without any deviations.

I/We also certify that the price I/ we have quoted is inclusive of all the cost factors involved in the end-to-end implementation and execution of the project, to meet the desired Standards set out in the Tender/ bidding Document.

Thanking you, Name of the Bidder: Authorized Signatory ------Seal of the Organization------Date------Place------

<u>ANNEXURE – X – Technical Specifications</u>

Installation of existing CC Cameras setup and procurement of accessories to Hyderabad and Secunderabad R.O offices and DRC centers of Hyderabad District in view of General Elections to HOP - 2024.

Table A : Installation of Existing CC TV Cameras

SI. No	Item Description	Uom	Qty	Complied (YES/NO)		
1	Installation and Configuration of 4 MP IP Network Based HD Bullet Camera	No	1			
2	Installation and Configuration of 4 port POE switch	No	1			
3	Installation and Configuration of 8 port POE switch	No	1			
4	Installation and Configuration of 16 port POE switch	No	1			
5	Installation and Configuration of 32 port POE switch	No	1			
6	Installation and Configuration of 4 CH NVR	No	1			
7	Installation and Configuration of 8 CH NVR	No	1			
8	Installation and Configuration of 16 CH NVR	No	1			
9	Installation and Configuration of 32 CH NVR	No	1			
10	Installation of 4 U Rack	No	1			
11	Installation of 6 U Rack	No	1			
12	Installation of 18.5 Inch Monitor	No	1			
13	Installation of 22.5 Inch Monitor	No	1			
14	Installation of 32 Inch Monitor	No	1			
15	Installation of 1 KVA UPS	No	1			
16	Installation of LAN to HDMI Converter cable - 3/5Mtrs	No	1			
17	Installation of HDMI cable - 5Mtrs	No	1			
18	Installation of HDMI cable - 15Mtrs	No	1			
19	Installation of VGA cable - 5Mtrs	No	1			
20	Installation of VGA cable - 15Mtrs	No	1			
21	Installation of spike board - 1Mtr	No	1			
22	Installation of spike board- 5Mtrs	No	1			
23	Man Power and Service Support Charges for Monitoring The CCTV - Per Day / Per Person	No	1			
	Grand Total (Including GST @ 18%) in Rs.					

Table B: Supply and Installation of Hardware items for CC Cameras setup

SI. No	Item Description	Uom	Qty	Complied (YES/NO)
1	Supply and Delivery of 2 Tb Hard Disk Make: Seagate / Western Digital	No	1	
2	Supply and Delivery of 4 Tb Hard Disk Make: Seagate / Western Digital	No	1	
3	Supply and Delivery of 6 Tb Hard Disk Make: Seagate / Western Digital	No	1	
4	Supply and Delivery of 8 Tb Hard Disk Make: Seagate / Western Digital	No	1	
5	Supply and Delivery of 10 Tb Hard Disk Make: Seagate / Western Digital	No	1	
6	Supply and Delivery of 15 Tb Hard Disk Make: Seagate / Western Digital	No	1	
7	Supply and delivery of cat 6 UTP cable Make: Dlink /Comscope/ CPPLUS	Mtrs	1	
8	Supply and delivery of 6 core OFC cable Make: Dlink /Comscope/ CPPLUS	Mtrs	1	
9	Supply and delivery of Pvc/Flexi pipe Make: Sudhakar / Standard	Mtrs	1	
10	Supply and delivery of 3 core 1.5sqmm power cable Make: Standard	Mtrs	1	
11	Laying Chargers for Cat 6 / OFC cables / Power Cables	Mtrs	1	
12	Laying Chargers for PVC/Flexi pipes	Mtrs	1	

13	Supply and delivery of media converters Make : Dlink /Comscope/TP Link/Digisol	No	1		
14	Supply and delivery of ofc patch cards Make : Dlink /Comscope/TP Link/Digisol	No	1		
15	OFC splicing charges	No	1		
16	Supply and delivery of ofc termination box Make : Dlink /Comscope/TP Link/Digisol	No	1		
17	Supply and delivery of CC TV back box Make : Reputed	No	1		
18	Supply & delivery and Installation of electrical accessories. (Gatties, clamps, tags tapes and etc.)	Per Camera	1		
	Grand Total (Including GST @ 18%) in Rs.				

* Approximate quantity of CC Cameras to be installed is 380 No's with accessories. It may increase or decrease based on the requirement.

Commercial Bid Forms (Bill of Quantities)

ANNEXURE – XI

Tender No:15/J1/IT/GHMC/2023-24, Dt:21.03.2024

Installation of existing CC Cameras setup and procurement of accessories to Hyderabad and Secunderabad R.O offices and DRC centers of Hyderabad District in view of General Elections to HOP - 2024.

Table A : Installation of Existing CC TV Cameras

SI. No	Item Description	Unit Rate	Qty	Amount	
1	Installation and Configuration of 4 MP IP Network Based HD Bullet Camera		1		
2	Installation and Configuration of 4 port POE switch		1		
3	Installation and Configuration of 8 port POE switch		1		
4	Installation and Configuration of 16 port POE switch		1		
5	Installation and Configuration of 32 port POE switch		1		
6	Installation and Configuration of 4 CH NVR		1		
7	Installation and Configuration of 8 CH NVR		1		
8	Installation and Configuration of 16 CH NVR		1		
9	Installation and Configuration of 32 CH NVR		1		
10	Installation of 4 U Rack		1		
11	Installation of 6 U Rack		1		
12	Installation of 18.5 Inch Monitor		1		
13	Installation of 22.5 Inch Monitor		1		
14	Installation of 32 Inch Monitor		1		
15	Installation of 1 KVA UPS		1		
16	Installation of LAN to HDMI Converter cable - 3/5Mtrs		1		
17	Installation of HDMI cable - 5Mtrs		1		
18	Installation of HDMI cable - 15Mtrs		1		
19	Installation of VGA cable - 5Mtrs		1		
20	Installation of VGA cable - 15Mtrs		1		
21	Installation of spike board - 1Mtr		1		
22	Installation of spike board- 5Mtrs		1		
23	Man Power and Service Support Charges for Monitoring The CCTV - Per Day / Per Person		1		
	Grand Total (Including GST @ 18%) in Rs.				

Table B: Supply and Installation of Hardware items for CC Cameras setup

Sl. No	Item Description	Unit Rate	Qty	Amount
1	Supply and Delivery of 2 Tb Hard Disk Make: Seagate / Western Digital		1	
2	Supply and Delivery of 4 Tb Hard Disk Make: Seagate / Western Digital		1	
3	Supply and Delivery of 6 Tb Hard Disk Make: Seagate / Western Digital		1	
4	Supply and Delivery of 8 Tb Hard Disk Make: Seagate / Western Digital		1	

5	Supply and Delivery of 10 Tb Hard Disk Make: Seagate / Western Digital	1	
6	Supply and Delivery of 15 Tb Hard Disk Make: Seagate / Western Digital	1	
7	Supply and delivery of cat 6 UTP cable Make: Dlink /Comscope/ CPPLUS	1	
8	Supply and delivery of 6 core OFC cable Make: Dlink /Comscope/ CPPLUS	1	
9	Supply and delivery of Pvc/Flexi pipe Make: Sudhakar / Standard	1	
10	Supply and delivery of 3 core 1.5sqmm power cable Make: Standard	1	
11	Laying Chargers for Cat 6 / OFC cables / Power Cables	1	
12	Laying Chargers for PVC/Flexi pipes	1	
13	Supply and delivery of media converters Make : Dlink /Comscope/TP Link/Digisol	1	
14	Supply and delivery of ofc patch cards Make : Dlink /Comscope/TP Link/Digisol	1	
15	OFC splicing charges	1	
16	Supply and delivery of ofc termination box Make : Dlink /Comscope/TP Link/Digisol	1	
17	Supply and delivery of CC TV back box Make : Reputed	1	
18	Supply & delivery and Installation of electrical accessories. (Gatties, clamps, tags tapes and etc.)	1	
	Grand Total (Including GST @ 18%) in Rs.		

* Approximate quantity of CC Cameras to be installed is 380 No's with accessories. It may increase or decrease based on the requirement.

** Maximum Installations has to complete in (3) days including integrating, configuration and Commissioning.

In Words

Place & Date

Bidder's signature and Seal

Note:

- a) The L1 bidder shall be arrived on least cost of Table-I & Table-II and overall evaluation based on L1 method on grand total of Form Table-I & Table-II. The prices quoted are inclusive of all the incidental services related to the Project even if not specified explicitly.
- b) All unit rates indicated shall be inclusive of installation, duties, transport, packing and transit insurance charges etc.
- c) Deduction of taxes at source will be made as per applicable laws from the payments to be made to the selected Vender
- **d) GST is exempted for GHMC.** Pure services as per the Notification No. 12/2017 Dt:28.06.2017- Central Tax (Rate) GAZZETE OF INDIA, EXTRAORDINARY, PART II, SECTION 3, SUB-SECTION (i) of the Ministry of Finance Government of India.

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