



## GREATER HYDERABAD MUNICIPAL CORPORATION



### The Best G2C Website 2012 - State Capitals (Hyderabad)

GHMC has been declared winner of the 'Janaagraha G2C' for best services to citizens through online among all civic bodies in the country with the Chennai Municipal Corporation coming second. The award was received by the Additional Commissioner (Finance & IT), K.Ashok Reddy, from the Union Minister for Urban Development, Kamal Nath, at a function held in New Delhi on 31-10-2012, Thursday.

The municipal corporation stood first in the online grievance redressal, issue of birth and death certificates online, online payments, trade licenses, providing information to the citizens and for 1.5 lakh people accessing the site from all over the world.

The Janaagraha Urban G2C Awards seek to reward citizen-centricity of city websites. Therefore, fundamentally the G2C Awards are about evaluation and scoring of websites of municipal corporations, principally through the lens of a citizen. Therefore frontend, Usage oriented aspects have been given predominance over back end technology.

#### ***How were the participating cities selected?***

In the inaugural edition, there was no process of applications from cities. Participating cities (used interchangeably for municipal corporations) were selected by Janaagraha based on population and coverage of States. Census 2011 numbers had not yet been published and therefore available population estimates and projections were used.

Where municipal corporations were clustered, only the largest/most prominent one was chosen e.g. Pimpri-Chinchwad Municipal Corporation and the Municipal Corporation of Faridabad were not chosen as Pune Municipal Corporation and the Municipal Corporation of Delhi were selected. We hope to enhance the coverage in future editions, giving due weightage to municipalities and nagar panchayats, district headquarters and greater coverage of states.



## **Event Highlights**

**1. Chief Guest**

Kamal Nath

Hon. Minister of Urban Development, Government  
of India

**3. Keynote Address**

S Ramadorai

Vice- Chairman, Tata Consultancy Services

**2. Chair of the Jury**

Sam Pitroda

Adviser to the Prime Minister of India on Public Information  
Infrastructure and Innovations

**4. Jury Member**

Arun Maira

Member, Planning Commission, Government of India